



FREQUENTLY ASKED QUESTIONS RELATED TO ONLINE CONTENT DELIVERY DECISION

March 23, 2020

Even though courses are being converted to online format, will I still have a class?

Yes, your class will meet live at its regularly scheduled time via Zoom videoconferencing technology. You will be sent a link by email through which you will log into your class. This is the best online method to have live courses with full participation and interaction.

Will attendance be taken?

Yes, attendance will be taken.

What if I, for some reason, miss a class?

If you miss a class for whatever reason, the normal MBC attendance policy still applies. Instructors may seek to accommodate you, as they have. Because Zoom records the class while it's in session, access to recorded lectures is possible; however, this requires additional staff and faculty time. We encourage all students to be present "online" at your normal class start times.

Even though the semester has been shortened by one week, and course content will be delivered online, will I be required to do the same amount of work?

Though course syllabi will be adjusted to accommodate the change in circumstances, the instructor will determine the nature and number of assignments. Our goal in courses is your learning!

What are the advantages for me to stay here and take my courses in this format as opposed simply to going home (if my permanent residence is elsewhere)?

For one thing, you would have access to a robust internet connection, which may not be the case in some other areas. This will improve the online experience. Secondly, you will have access to necessary materials for assignments in the library, which may not be available elsewhere. Thirdly, you will still have access to the MBC community in the dorms, and elsewhere on campus despite some of the temporary restrictions due to the Corona Virus. Fourth, you are already established in your current situation, and there are just six weeks left of the semester. Fifth, remember that your MBC education is enhanced by the non-academic parts of your experience – the camaraderie of friendship, sharpening one another, the healthy disciplines you form, discipleship relationships, access to staff and faculty, and so on. MBC will be re-starting community activities just as soon as it is prudent to do so.

Will we still have chapels?

For the time being, our chapel gatherings will be suspended on Tuesdays and Thursdays but we are exploring how to stream chapel content to you or make it available to view online. MBC may require you to view such content to secure needed attendance credits for the semester (unless you have a waiver in place).

If I'm a first-year student, do I still need to go to GBC for my daily devotionals?

No. Students are now being ask to have their devotionals in a location other than the GBC hallways. foyers or common areas Mondays-Thursday. However, your daily time in the Word of God is especially vital during this season. Stay faithful in the pattern we have helped you to establish.

Will there still be twice-weekly dorm cleaning checks?

Yes, there will still be dorm checks twice a week, 3pm and 3:30pm on Mondays as well as one other day later in the week. Please complete your normal checklist of cleaning.

Is my student service job still in effect?

If your student service job is cleaning at Grace Bible Church, working library shifts, helping in chapel, or helping with Tuesday lunch, you may be reassigned a different student service job. Most other jobs will remain in effect. Let's all work together to meet any needs that appear on our campus- whether your job or not!

Do I need to do anything differently with my apartment cleaning?

A deep cleaning/disinfecting check list will be provided for each apartment to be completed this week. Please have that checklist completed at least once per week going forward.

Cleaning reminders:

1. *Change rags frequently.*
2. *Keep bottles and cleaning caddies together; please don't just grab a bottle out of a caddy and take it to your apartment.*
3. **DO NOT** *refill bottles on your own. Keep the bottles in the caddy and they will be refilled, and appropriately diluted, as needed.*

Will there be weekly dorm meetings?

Please follow the directions of your RAs each week. Our desire is to continue to help foster some community, while still being wise about recommended gathering size and social distancing guidelines.

Will discipleship meetings and ministry expectations still be required?

Micah encourages you to seek creative ways to reach out to both your discipler and your disciplee. As was communicated in an earlier email to D-Lab students, *"We have access to technology and social media and I would encourage you to take advantage of these platforms for the Kingdom of God!"* Micah will give further communication as things unfold. Feel free to direct specific questions to him.

What happens if an on-campus student contracts COVID-19?

MBC has designated one apartment in Cornerstone Hall and one apartment in Dayspring Hall as quarantine apartments. If any student is found positive for the virus or is displaying the symptoms, they will be temporarily moved into that apartment through the duration of their illness. Students currently occupying those designated apartments will be relocated to other open locations.

Should I limit my social activity?

Obviously, the more people you come into contact with, the more potential for you to be exposed to the virus. Therefore, MBC recommends that you limit unnecessary social contact for a time. Not only does this protect you, it also serves as an act of love in trying to limit the spread of the virus to others. When you are with others, follow "social distancing" practices for this time (6-foot perimeter). MBC strongly recommends that you follow widely published hygiene precautions such as frequent handwashing with soap and disinfecting regularly touched surfaces. If someone in your social circle contracts the virus or displays any symptoms associated with the virus, please notify MBC.

What kind of refund do I get if I move out of MBC housing before the semester ends?

Single students will be given a \$400 refund on their housing. If the student account is paid in full, the student will receive a check. If the student has an outstanding balance, the \$400 will be applied to the account.

What happens to my housing deposit if I move out early?

Early departures always make cleaning responsibilities challenging; therefore, MBC will hold the deposit until the completion of the semester when we can assess the actual cleaning needs of each apartment and any damages. An appropriate amount to cover the cleaning needs and any possible damage will be retained by MBC and any balance remaining will be refunded by check by the end of May.

How does going digital affect my payment plan?

It does not affect the payment plan. Students are still required to make their payments and pay their account in full. Contact Leota if you are experiencing a financial hardship because of wages lost. We can re-work a payment plan.

Can I drop classes now and get a refund?

No. You are about 2/3 of the way through the semester already and the avenues for you to finish are being provided. We know the stress of these uncertain times can get rough, but our desire is to help you stay diligent and complete all of the work for the semester. Let's not let the uncertainty surrounding a virus impede your academic progress! We expect you to complete the semester. If you need assistance or encouragement, we're here for you.